

Helpful Contacts - Question List By Organization

Based on Helpful Contacts Data

Organization Name
1-800-MEDICARE
A/B MAC -- A/B Medicare Administrative Contractor
Accreditation Association for Ambulatory Health Care
Agency for Healthcare Research and Quality (AHRQ)
American Association for Accreditation of Ambulatory Surgical Facilities
American Association of Kidney Patients
American Board of Medical Specialties
American Cancer Society
American Heart Association
American Hospital Association
American Kidney Fund
American Self-Help Clearinghouse
Benefits Coordination & Recovery Center (BCRC)
Carrier
Center for Health Dispute Resolution (CHDR)
CHIP -- Children's Health Insurance Program
CHIP -- Insure Kids Now
CMS RO - Centers for Medicare & Medicaid Services Regional Office
College of American Pathologists

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Question

General Medicare information, ordering Medicare booklets, and information about health plans.

Part A and B bills and services, hospital care, skilled nursing care, and fraud.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Finding out if an ambulatory surgical center is accredited or not.

Educational materials for people with kidney disease.

Finding out if a doctor is board certified.

Finding information on cancer.

Finding information on heart disease.

Finding a voluntary list of patients' rights in a hospital.

Financial assistance and educational materials for people with kidney disease.

Finding specific health support groups in your area.

Medicare Secondary Payer, and who pays first.

Part B bills and services.

Requesting external reviews of Medicare managed care denials.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

Children's Health Insurance Program

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Finding out if the lab where your blood tests are sent is accredited or not.

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Topic Name
Help with my Medicare options & issues
Claims & billing
Complaints about my care or services
General health & health conditions
Complaints about my care or services
General health & health conditions
Complaints about my care or services
General health & health conditions
General health & health conditions
Complaints about my care or services
General health & health conditions
Health care facilities & services in my area
Claims & billing
Claims & billing
Complaints about my care or services
Health care facilities & services in my area
Other insurance programs
Help with my Medicare options & issues
Complaints about my care or services

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Department of Defense

Department of Veterans Affairs

DME MAC -- Durable Medical Equipment Medicare Administrative Contractor

DME PSC -- Durable Medical Equipment Program Safeguard Contractors

Eldercare Location

ESRD -- End-Stage Renal Disease Networks

ESRD State Survey Agency

Federal Black Lung Program

Fiscal Intermediary

Home Health Agency

HUD -- U.S. Department of Housing

Internal Revenue Service

Joint Commission on Accreditation of Healthcare Organizations (JCAHO)

Medicaid - Report Fraud

National Cancer Institute's Cancer Information Service

National Institute on Aging Information Center

National Kidney and Urologic Diseases Information

National Kidney Foundation, Inc.

Nursing Home State Survey Agency

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Whether I qualify for military retiree health care benefits.

VA medical benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

Finding necessary and convenient services that serve the elderly in their community.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Complaints about the quality of care in dialysis facilities.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Finding out if your health care organization is accredited or not.

Report Medicaid fraud and abuse.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Support groups and educational materials for people with kidney disease.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

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Other insurance programs

Other insurance programs

Claims & billing

Claims & billing

Health care facilities & services in my area

Complaints about my care or services

Complaints about my care or services

Other insurance programs

Claims & billing

Complaints about my care or services

Other insurance programs

General health & health conditions

Complaints about my care or services

Complaints about my care or services

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Complaints about my care or services

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Office for Civil Rights

Office of Personnel Management

OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)

Ombudsman

Partners

Prescription Drug Information

Primary Care Association

QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)

QIO - Quality Improvement Organization (Quality Innovation Network)

RHHI -- Regional Home Health Intermediary

RRB Carrier - Railroad Retirement Board Carrier

RRB -- Railroad Retirement Board

SHIP -- State Health Insurance Assistance Program

SSA -- Social Security Administration

State Department of Insurance

State Health Departments

State Hospice Organization

State Medical Assistance Office

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Submitting a complaint about discrimination.

Claims and other issues for retired federal employees and their dependents/survivors.

Reporting fraud.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Which organizations and agencies that have a common interest in improving the lives of those who receive benefits from CMS and working together to achieve this goal.

Gives information about how to save money on prescriptions through pharmacies, insurance, community agencies, and assistance programs from drug manufacturers. Pharmacists also counsel patients about the right way to take medications.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Complaints about quality of care, and filing an appeal or complaint.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Home health, hospice care, and fraud.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

Personalized health insurance counseling

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

Medigap Policies

Health based programs and services.

To find a hospice program in my area.

Medicaid program

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Complaints about my care or services

Other insurance programs

Claims & billing

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Help with my Medicare options & issues

Help with my Medicare options & issues

Health care facilities & services in my area

Complaints about my care or services

Complaints about my care or services

Claims & billing

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